



Privacy Policy

Effective Date: May 15, 2026

This Privacy Policy describes how **Stellar Home Services, LLC** ("we," "us," or "our") collects, uses, and shares your personal information when you use our services, including window cleaning, soft washing, pressure washing, and floor cleaning.

1. Information We Collect

We collect the following types of personal information to provide our services effectively:

- **Contact Information:** Name, email address, and phone number.
- **Service Location:** Your physical street address.
- **Payment Information:** Credit card numbers or other financial account details required to process transactions.

2. Why We Collect Your Information

We collect this data to manage the lifecycle of your service. Specifically, we use it for:

- **Booking & Scheduling:** Ensuring our team arrives at the correct location at the requested time.
- **Invoicing:** Processing payments for services rendered.
- **Communication:** Sending follow-up messages regarding your service and periodic marketing updates about our offerings.

3. How We Share Your Information

We do not sell your personal data. We only share your information with the following parties as necessary to run our business:

- **Internal Staff:** Authorized team members who need the information to perform their jobs.
- **Software Providers:** We use third-party business management tools (such as [Jobber](#)) to organize scheduling and client communication.

- **Payment Processors:** Secure third-party services that handle financial transactions.

4. Data Retention

- **Contact & Service History:** We retain your name, address, and contact details indefinitely to maintain business records and provide future service history.
- **Payment Information:** Sensitive payment details are deleted or purged from our immediate records once the payment transaction is successfully completed.

5. How We Protect Your Data

We take the security of your information seriously. Your data is stored on:

- **Password-protected devices** (computers and mobile devices).
- **Password-protected software** platforms with restricted access.

6. Your Rights

Depending on your location, you may have the following rights regarding your data:

- The right to request the personal information we hold about you.
- The right to request that we correct or update inaccurate information.
- The right to opt-out of marketing communications at any time.

7. Contact Us

If you have any questions about this Privacy Policy or how your data is handled, please contact us at:

Stellar Home Services, LLC Email: derek@stellarlehigh.com **Website:** stellarlehigh.com